

Richards Funeral Services Ltd., 74 Harriet Street, Trecynon, Aberdare, CF44 8PL. Tel 01685-878121.

Terms and Conditions

Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, provision of motor hearse, funeral director and embalming of deceased if required.

Payment of Account

Richards Funeral Services Ltd. operates a pricing policy in compliance with the Code of Practice of the National Association of Funeral Directors (NAFD) and the National Society of Allied and Independent Funeral Directors (SAIF).

Our price list provides clients with a full and detailed explanation of our charges as required by the above Codes.

In addition to our charges, disbursements must be paid to Doctors, Officiating Ministers/Celebrants, Cemetery or Cremation fees and such like.

When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment towards the cost of the disbursements.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually 14 days after the funeral. If preferred, the account may be forwarded to your solicitor.

If, because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

Right to Cancel (Arrangements made in the client's home only)

You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 14 days starting on the day of the arrangement. The right to cancel can be lost during the cancellation period if the service is provided in full before the 14 days elapse.

Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received.

If you wish to cancel the contract you must tell the person named below, in writing, within 14 days. You may copy this form if you wish but you do not have to.

I have read, understood and accept these Terms and Conditions. Signed

(Complete and return a copy of this form ONLY IF YOU WISH TO CANCEL THE CONTRACT)

To: Richards Funeral Services Ltd.
74 Harriet Street
Trecynon, Aberdare, CF44 8PL

I/We * hereby give notice that I/We * wish to cancel my/our * contract with regard to the funeral arrangements for the late:

.....
(* delete as necessary)

Signed Date

Name (Block Capitals)

Address